

## Community Solar Facts Label

### Key Terms of Service Facts & Disclosures

Clearway Community Solar LLC  
**Product Name: New York Guaranteed Savings Program**  
**Service Areas: O&R and CHGE Utilities**

**Savings Guarantee: 10%** reduction to the monthly solar bill credits generated by a customer's solar farm allocation. For every \$1.00 that a customer's utility bill is reduced, Clearway will charge \$0.90.

Value of Solar Bill Credits (examples only)	Utility Bill Reduction	Savings Guarantee	Clearway Invoice (with guaranteed 10% discount)	Energy Savings
\$50	\$50	10%	\$45	\$5
\$100	\$100	10%	\$90	\$10
\$200	\$200	10%	\$180	\$20

For illustrative purposes only. **Customers will continue to receive a utility bill with the solar bill credits applied and are responsible for their utility bill. Customers will receive a separate invoice from Clearway.** Please see "Additional Customer Acknowledgements" on page 2 for further savings details.

**Schedule of Fees:** Clearway customers will not be billed by Clearway until their assigned Community Solar farm is energized. Customers will be notified via email of their energization date and billing start date.

Enrollment Fees	Development/Construction Fees	Monthly Maintenance Fees
\$0	\$0	\$0

**Program Term:** 20 years commencing on the first day of the first full month of the assigned solar farm's energization, with the convenience to cancel anytime. (See cancellation terms below).

**Moving Terms:** Customers must provide 90 days' notice in writing. Moves are processed without penalty.

Moving Terms	Time to Process Request	Fee
Moving Inside Clearway Service Territory <sub>1</sub>	90 days	\$0
Moving Outside Clearway Service Territory <sub>2</sub>	90 days	\$0

<sub>1</sub>Customers who move to a new address within Clearway's serviceable territory agree to take their Clearway subscription with them if the new address has been successfully enrolled under the applicable Electric Utility tariff.

<sub>2</sub>Customers who move to a new address outside of Clearway's serviceable territory must provide proof of move via a final utility bill and new utility bill.

**Cancellation Terms:** Customers may cancel anytime without penalty. Please refer to notice periods below.

Cancellation Terms	Time to Process Request	Fee
Cancellation within three days of signing contract	0 days	\$0
Cancellation during early termination period <sub>3</sub>	90 days	\$0
Cancellation with a replacement customer <sub>4</sub>	90 days	\$0
Cancellation at any time, for any reason <sub>4</sub>	90 days	\$0

<sub>3</sub>Customers may cancel until the earlier of (1) 30 days before energization or (2) 90 days after contract execution.

<sub>4</sub>Clearway customers who cancel after the early termination period or after a solar farm is energized must provide 90-days' written notice of cancellation. Customers will continue to receive the solar bill credits that reduce their utility bill and are responsible for payment on all production periods dated through the final termination date.

## Additional Customer Acknowledgements:

1. To complete enrollment, customers must provide a legible copy of all pages of a recent utility bill for Clearway to determine the appropriate solar farm allocation size for a property based on energy consumption, and to validate a utility account for the application of solar bill credits. Clearway will never have access to a customer's utility account.

*Please note, Clearway may reject a customer's application for any reason before the solar farm's energization date should any required documentation not be provided (such as a past utility bill), program qualifications\* not be met, or if the customer's utility account is not validated by the utility.*

2. Clearway customers are guaranteed a 10% discount on the value of the solar bill credits generated each month. Actual savings may vary in the event the customer (i) cancels early, (ii) does not receive credits, or (iii) receives a reduced credit amount due to utility errors or delays. Clearway is not responsible for utility delays in applying solar bill credits.
3. The impact of the solar bill credits on a customer's utility charges can vary month to month due to seasonal variances affecting solar energy production and variances in the utility rate. Clearway does not provide advance notice of any such variations.
4. Clearway is not a retail energy supplier or utility and does not provide renewable power to a customer's property. All solar generation is sent directly to the local power grid, increasing the amount of renewable energy on the power grid for the community.
5. Clearway customers will continue to receive their utility bill as usual, with the solar bill credits resulting from their Clearway subscription applied. Customers are responsible for any balance owed to their utility.
6. Customers will receive a separate invoice from Clearway for the cost of the solar bill credits, inclusive of the 10% discount. For every \$1.00 that a utility bill was reduced, the customer will only pay Clearway \$0.90.
7. Customers may cancel any time through the end of the Term by providing us at least ninety (90) calendar days' written notice. Subscriptions will be fully terminated within 90 days. Customers will continue to receive the solar bill credits and the program savings benefits until the subscription is fully terminated and will be responsible for all Monthly Payments and accrued fees due through the Termination Date, unless the account number on file at the time of cancellation is no longer valid.

For more information, please refer to the Clearway Community Solar Terms of Service.

*\*Subject to a soft credit check approval. The soft credit check will not impact your credit score.*